

	Quality Management System UNI EN ISO 9001: 2015	File: ID_03
	<i>Module, req. 5 Leadership</i>	Rev. 00 of the 05.09.2022
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For 15 years, DI.BA Electronics Srl has specialized in purchasing and retail sale of active, passive, and electromechanical components.

AIM OF THE CERTIFICATION:
 “Industrial electronic parts commercialization”

Office Management Engagement:

The office management succeeds in the most of the engagement through the prevention of any potential non-compliance, optimizing processes’ efficiency and efficacy to guarantee a steady defense of the activities to any of the related Quality Aspects.

For this reason, it has been established a Quality Management System, which will foresee a systemic approach to pursue continuous improvement goals and compliance to any related provision.

For the application of the policy, we’ve identified the following collective and individual goals:

1. Operating in compliance with applicable policies and regulations;
2. Set off actions aiming to constant improvement, other than applicable requirements, management, and organizational system performances;
3. Anticipated evaluation and monitoring of all the company’s activities impacts (processes, services, etc.);
4. Daily managing the relationship between suppliers and the periodical supervision of the activities;
5. Involving employees in the continuous improvement process of the company’s performances, including training;
6. Developing external collaboration sensibility in the application of the quality procedures established by the organization;
7. Informing all the people involved in the organization and prevention of the damages connected to the company’s activities and train them adequately.
8. Considering clients’ requests, answer their necessities quickly, steadily, and affordably.

The Office management ensures:

- ⇒ Monitoring and checking the goals of the Policy;
- ⇒ Re-examination of the Policy (once a year);
- ⇒ Verifying the adequacy of the Quality Management System;
- ⇒ Checking client’s necessities;
- ⇒ Confirming legal requirements compliance.

The Company, engaging in continuous improvement and aiming to prevention, has defined the following company goals in the mid and long term.

General Goals

- Operating in compliance with products and processes’ applicable policies and regulations;
- Guaranteeing an adequate level of education and training for all the employees and its constant consulting for the update and improvement of the QMS;
- Improving continuously the QMS in compliance with the standard UNI EN ISO 9001:2015;
- Implementing ceaselessly Customer Satisfaction
- Increasing Sales Volume (costs/efficiency)
- Growing the efficacy of the goods and services production process;
- Optimizing the course of the services supplied
- Ottimizzazione dei tempi di svolgimento del servizio erogato.

Arese (MI), li 05.09.2022

Management Office

